

Minnesota Omaha System Users Group  
October 8, 2010  
Summary Minutes

Present: Jill Timm, Emily Robb, Patricia Galligher, Ellie Hodkinson, Chelsea Huntington, Washington County, MN; Kay Poulsen, Nurse Maude & Help4U, Christchurch, NZ; Jennie Mast, Buurztorg, Nederland; Yolanda Fong, Suzanne Plemmons, Nancy Acosta, Kitsap County Health District, WA; MerrieLynn, Tacoma-Pierce County Health Department, WA; Mary Ellen Imdieke, CareFacts; Deborah Greenleaf, King County, WA; Caroline Law, Spokane Regional Health District, WA; Noreen Kleinfehn-Wald, Scott County, MN; Rose Jost, City of Bloomington, MN; Carla Prock, Benton-Franklin Health Department, WA; Karen Monsen, Madeleine Kerr, University of Minnesota; Debra Foster, Health Partners, St. Paul, MN; Cathy Gagne, St. Paul-Ramsey County, MN; Julie Zambas, Jamie Bumstead, Grays Harbor, WA; Carol Meissner, Douglas County, MN; Karen Lindberg, Monica Christiansen, Dakota County, MN; Lori Courtney, Massachusetts; David Rosebaugh, Rebecca Bedore, Champ Software, MN; Cynthia Olson, Chisago County, MN; Mark Welsch, California, Lisa Klotzbach, Olmsted County, MN.

1. Welcome and introductions
2. Using the Omaha System at the Community level (Patricia Galligher)  
Washington County's Healthy Communities Team developed pathways for use of the Omaha System to document community coalition interventions for problems such as Mental Health, Nutrition, and Physical Activity.
  - All activities at the community level
  - Learned the Omaha System and CareFacts documentation
  - Community groups are clients
  - Using the Omaha System to assess how groups are functioning
  - Progress being made to solve the community problem
  - Evaluate impact
  - Wrote care plan, concentrating on coalitions as a whole
  - Translate individual-level language to language that could capture Community Health Specialist work.

Coalitions are formed to solve a problem in a community. It is challenging to bring people together. They don't always get along and see their role. They have to come to a mutual understanding. How to document this using the Omaha System? They chose three Problems to assess and capture group outcomes: Communication with community resources, Health care supervision, and Interpersonal relationship. Then they added topic-specific problem e.g. Neighborhood-workplace safety for vehicle crash project

Groups: injury prevention, mental health, chemical health, worksite wellness, parenting (shoulder to shoulder), SHIP.

Noreen: Who does the rating?

Patricia: We chart only on the groups we facilitate. The charting is done by the facilitator about the coalition. Funding ended for the coalitions, so the groups are not together any more. This is about documenting our group interventions. This doesn't duplicate meeting minutes. Planning to look at the data and see what the data say.

Kay: Getting to a common language and group facilitation skills – outcomes haven't been what we had hoped (youth health and another). The outcomes did not happen because people were working in silos. We needed the right people in the room. This would be helpful.

Challenges: Is this making sense? Are we doing this right? Does it mean the same thing?  
Difficult to take the words from the book and generalize to the community setting.

MerrieLynn: TPCHD – very exciting work, increasing!

Please see Washington County's community level pathways and KBS rating guides on line at [omahasystemmn.org](http://omahasystemmn.org)

### 3. International KBS Rating Guide – final review and adoption

Over 200 participants worked together to revise and update the Omaha System users' KBS rating guide supplement this year, using an interactive on-line process. After review and discussion, Cathy Gagne, moved, and MerrieLynn Rice seconded, all in favor!

Please see the updated guide on line at [omahasystemmn.org](http://omahasystemmn.org)

### 4. Local updates

- a. Using the Omaha System in New Zealand (Kay Poulsen)  
(see presentation on line at [omahasystemmn.org](http://omahasystemmn.org))
- b. Using the Omaha System in the Netherlands (Jennie Mast)  
(see presentation on line at [omahasystemmn.org](http://omahasystemmn.org))
- c. Omaha System Partnership for Knowledge Discovery and Health Care Quality  
(see web site: [omahasystempartnership.org](http://omahasystempartnership.org))
- d. Washington County PHE: Hello to all colleagues, very involved in rating guide update – thank you! Internal transitions.
- e. Mary Ellen, CareFacts: New reports on Omaha System data are programmed and tested and will be available next week, and include words, not just numbers
- f. Debi Foster, PHN & grad student: working on a literature review of dissemination and implementation of evidence-based information.
- g. Madeleine Kerr, U of M: Community level Omaha System application – 150 nursing students using the Community Level Asthma pathway every year.
- h. Cathy Gagne: Ramsey County – tested tablets for charting, PHNs love it! Need more tablets. Decreased outside of visit charting almost to 0. Size of 8 x 11 tablet. Nurses feel like they are walking around with their notes! Have asked for 10 more! In the process of

looking at looking at interoperable health screens across programs. Director and manager have resigned – big changes!

- i. Karen Linberg & Monica Christensem, Dakota County: Inter-rater reliability – videotaping a nurse doing a mock opening assessment – viewing it with 2 offices together. Learning much about practice. Going paperless! (Amy – would you make this available to all of us on the web?)
  - j. Lisa Klotzbach, Olmsted County: 4 nurses left, hiring now. OSCAP (quality improvement group) rewriting careplans, creating consistent worksheet for assessments, trainings quarterly to use PHDOC, based on a paper version of a visit. Like the videotaping idea!
  - k. Spokane Regional Health District: State-wide meeting with all CSHCN coordinators – evaluating outcomes for children with special health care needs state wide in WA. Adverse trauma with school-aged children, federal safe-start grant. Measure outcomes for that program. Need to develop a pathway for this new project.
  - l. Rebecca Bedore, Champ Software: Continually updating Nightingale Notes.
  - m. David Rosebaugh, Champ Software: Finding a lot of interest in schools of nursing, school based health centers (counties and schools are working together to provide services to students such as at-risk teens , in a school setting).
  - n. Deborah Greenleaf: EFSS/EIN – in the progress of running reports of Omaha System data. Engage families in care, connect with resources, prevent further maltreatment. Facing restructuring of child maltreatment in WA. Now they will be able to talk about outcomes of care. Collect data on how long family has been open for services, and what kind of services they had, foster care, relative placement. Other types of data on children on the system. There are a couple providers who also have Omaha System documentation data. KBS reliability for multidisciplinary providers who serve these clients.
  - o. Carla Prock, Benton Franklin Health Department: CHLF, CSHCN meeting last week. Series of telephone calls – some will have electronic documentation, some will have paper documentation – every county in WA has a program for CSHCN. Will have data starting January 2011.
  - p. Kitsap County: Very excited about use of Omaha System in Community. See report of Kitsap County outcomes on omahasystemmn.org.
5. Next meeting December 2
  6. Adjourn